

**APRIL-JUNE
2022**

Bi-State/Metro Transit System /



METRO LINK PROJECT DATA SUMMARY

From April to June, the team had 383 engagement attempts executed by the team(s) assigned to N Hanley. Eighty one riders were connected to services. Two hundred fifteen riders that declined immediate services, did take a business card and/ or resource information. The team had 32 interactions/ engagements that were with riders that had contact with the team previously.

POPULATION OF FOCUS:

Observation/Engagement Notes:

- Present as homeless—203 riders
- Possess symptoms of intoxication/under the influence of substances—82 riders
- Experiencing symptoms of mental illness – 46 riders

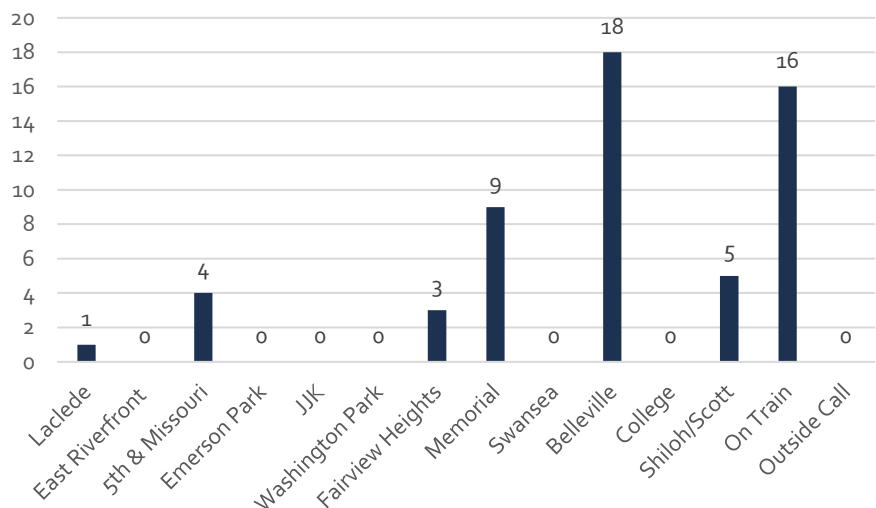
HIGHLIGHTS:

- CHS staff provided 9 riders with bus/train passes while 7 were transported by CHS and TSS. 7 Riders were transported by EMS in addition to 2 being transported by law enforcement and one by uber/lyft.
- Staff provided 15 backpacks and tote bags with resources.
- The team received external calls/ texts for services and referrals from 35 individuals not including calls from security staff, law enforcement and SCCTD ambassadors.

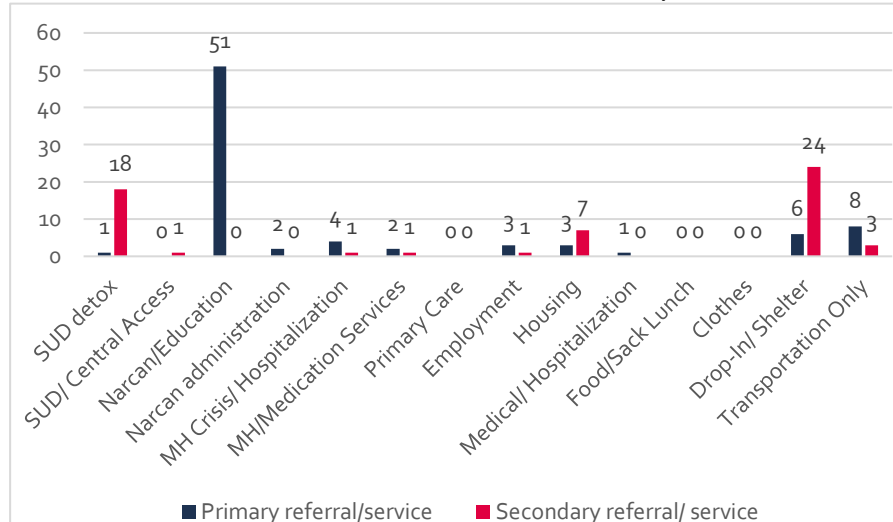
ENGAGED RIDER DATA:

- 56 riders successfully connected to services

Direct service/referral by location/station:



Services that above mentioned riders were directly connected to:



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ADDITIONAL HIGHLIGHTS / UPDATES :

- Refer to attached email

RIDER DATA :

Engagement by location without direct referrals/ services:

